



# GBOD partners with Concur to help them focus on what matters most.

GBOD provides resources, training, consulting, and networking services to churches around the world. By deploying the latest cloud-based technologies, including Concur® for Mobile, Expense, and Request, GBOD has transformed the way they think about travel and expense.

## About The General Board of Discipleship

Headquartered in Nashville, Tennessee, The General Board of Discipleship/Upper Room of The United Method Church (GBOD) provides resources, training, consulting, and networking services to churches around the world and responds to world crisis with resources and support. The agency sponsors more than 50 events every year, produces more than four-dozen publications for global distribution, and dispatches hundreds of consultants to churches and religious communities. Equipping world-changing disciples of Jesus Christ is one of GBOD's major areas of focus.

“Our finance team is required to provide multiple reports on every event GBOD sponsors. Concur supports this requirement with reliable, up-to-date reports tracking expenses across diverse categories of spend.”

Sola Agtarap, Accounting Analyst, GBOD

## Concur and GBOD — Optimizing Concur Solutions

“No more filing cabinets. Faster approval of reports and reimbursement to employees. Accurate data. Multiple reports to help budget and plan more effectively. Concur has transformed T&E for GBOD,” says Agtarap. “We’re using the travel request function to connect estimated travel requests to expense reports for travel and events, which has improved budget planning. And we’ve used the validation rule to ensure that account number combinations are properly selected user by user.”



### Company Name

The General Board of Discipleship (GBOD)

### Solutions

Concur® Expense  
Concur® for Mobile  
Concur® Request

### Industry

Non-profit

### Number of Employees

200 employees

### Location

Nashville, TN

### Why Concur?

- Mobile options
- Credit card integration
- Insight into spend
- Compliance

## Key Benefits

- “Concur solutions are user friendly and customer service is consistently knowledgeable and helpful,” says Agtarap.
- GBOD has accelerated reimbursement for out of pocket expenses for its extensive network of travelers.
- With Concur, GBOD has integrated credit card transactions seamlessly into the T&E system.
- GBOD managers approve expense reports online or via mobile devices, with faster approval times.
- The company’s finance team records transactions with greater accuracy and speed.
- Compliance with T&E policies has improved, reducing costs and the time spent managing expense reporting transactions.
- GBOD finance staff provides agency leadership with multiple spend reports for more than 50 events annually to support strategic budgeting and planning.

“Clarity and timeliness are the core values of the Finance Office in GBOD,” says Agtarap. “Concur supports our priorities by providing solutions and services to ensure fiscal responsibility. The system provides outstanding support to a team of travelers and back office staff dedicated to meeting our goals for the global community.”

“Compliance has improved considerably. Attaching receipts digitally to reports with automated links to account numbers helps employees do the right thing and gives us accurate data.”

Sola Agtarap, Accounting Analyst, GBOD

