

How Is Better Travel and Expense Management Saving Time and Money for a Global Building Materials Company?

For building projects large and small, contractors know they can count on engineered wood products from Louisiana-Pacific Corporation (LP) to reduce construction costs, minimize waste, increase energy efficiency, and create safe, strong buildings that last – inside and out. To make this possible, LP runs operations and offices in both North and South America, which means employees often work long hours on the road. To make those hours count, travel must be as seamless as possible.

With SAP® Concur® solutions, LP has a robust and complete travel and expense system that is simple to use and can be accessed on the go – making expense reporting and management easier and more transparent for travelers and approvers alike. Receipt processing can be done in half the time, and automated receipt capture improves compliance. The result is that LP is saving time and money by helping employees get through administration tasks faster and stay focused on meeting customer demand.





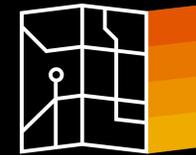
“LP prides itself on safety, quality, reliability, and innovation. **There is no time to waste when on the road between global sites.** Our people expect the tools they use to meet the same high bar as the service they provide to our customers.”

Charissa Dizon-Bachman, Business Analyst, Louisiana-Pacific Corporation

With mills and offices in the United States, Canada, Chile, and Brazil, Louisiana-Pacific Corporation (LP) has a vast and complex travel and expense landscape. The company had just adopted the SAP® Cloud for Travel and Expense solution when SAP announced the acquisition of Concur Technologies. In line with a general move toward cloud-based solutions, LP decided to lower costs and increase efficiency by migrating to SAP® Concur® solutions.



>40 years
Providing high-quality engineered wood products



24 mills
On 3 continents



6 offices
Connecting global operations





Increasing Compliance and Automating Travel Processes with SAP® Concur® Solutions



Louisiana-Pacific Corporation (LP)
Nashville, Tennessee
<https://lpcorp.com>

Industry
Mill products – building materials

Products and Services
Engineered wood products

Employees
4,800

Revenue
US\$181 million

SAP® Solutions
Concur® Travel solution,
Concur Expense solution,
and the Concur for Mobile app

After working with several different expense applications over the years, LP opted for cloud-based SAP® Concur solutions. Mobile access and a user-friendly interface are saving time for travelers and approvers alike. This means LP staff can stay focused on customers – and the road ahead.

Before: Challenges and Opportunities

- Streamline travel and expense reporting, management, and compliance
- Reduce costs and increase efficiency with a cloud-based mobile solution
- Save time on administrative tasks so employees can stay focused on their jobs

Why SAP

- Adoption of the SAP Cloud for Travel and Expense solution prior to SAP's acquisition of Concur Technologies
- Success with Concur Travel, leading to a pilot and then the deployment of Concur Expense
- Ability to create and approve expense reports on the go with Concur for Mobile
- Joint support from SAP and Concur Technologies for the transition, including a workshop dedicated to conversion education and several off-boarding resources such as Web services to extract data
- Integration with vendors also using SAP Concur solutions, so receipts are automatically added to expense reports

After: Value-Driven Results

- Much simpler and more-transparent expense lookup, reporting, and management with a robust and complete travel and expense solution offering a single login, one intuitive user interface, and expedited receipt capture
- Greater flexibility with support for custom expense reports covering, for example, multiple currencies and mileage calculations
- Faster administrative and accounting reviews and approvals supported by paperless processing
- Improved compliance for receipt handling
- Better user experience – especially thanks to the convenience of Concur for Mobile

“I would say to anyone considering SAP Concur solutions – don’t wait. We can get more done and tackle more projects. We’re not just reactive, we’re proactive. It’s such a powerful tool for all concerned. You won’t regret it.”

Vicki Frank, LP Shared Services Supervisor, Louisiana-Pacific Corporation

SAP Concur

1 day

To complete month-end travel and expense processing, down from 3 days

50%

Reduction in receipt processing time, including halving the time required to capture receipts

24x7

Mobile access for travelers and approvers

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