



SAP Concur 

Solutions for Duty of Care | EXTERNAL

Keep Your Employees Safe and Connected, Wherever They Are – All from Your **SAP Concur Solution**

Reduce the Risk of Doing Business

The reach of business has grown. Whether you have business travelers across the globe or office locations across the country, it is up to you to know where all your employees are, all the time.

Doing business on a global scale can be exciting, yet complex—employees may be in different time zones, outside of business hours, or in high-risk areas. When a crisis occurs, is your organization prepared to manage these complexities?

Regardless of your business size or location, you have a legal and moral obligation to take care of all your employees. The Duty of Care solution from SAP® Concur® enables you to track travelers' activity, have two-way communication, and proactively monitor and assist employees in the event of an emergency.

WITH THE DUTY OF CARE SOLUTION FROM SAP CONCUR, YOU'LL REAP THE REWARDS



Around-the-clock monitoring and expert support for all your employees



Detailed location visibility within the intuitive and powerful SAP Concur platform



Actionable intelligence providing a clearer picture and accurate data to move quickly



A system that works for you, to better alert employees no matter the time of day



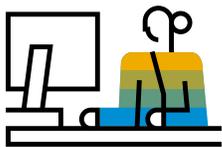
An active ecosystem that integrates the best in content and service providers

Protect Employees from One Solution—Yours

The responsibility for meeting duty of care obligations often falls on more than one team within a company. In fact, among respondents in a recent SAP Concur customer survey, most relevant tasks fell into four categories: Travel (**33%**), Risk & Compliance (**8%**), Safety & Security (**20%**) and HR (**39%**). While this may help explain the existence of blind spots, it also underscores the core challenge facing enterprises: duty of care and risk management are simply too complex and too important for one person (or even one department) to handle alone.

Fortunately, you're not in this by yourself. You can manage risk and meet your duty of care obligations with solutions from SAP Concur:

- Find all your real-time employee data in one tool to locate employees—whether they're on the road or in the office—and reach them quickly and accurately.
- If something goes wrong, connect with employees at a moment's notice with a 2-way communication tool that allows you to remain in contact throughout any incident.
- Allow a team of Duty of Care experts to monitor, alert, and assist all impacted employees on your behalf while keeping your stakeholders in the loop.
- Maintain visibility and control by capturing reservations and expense transactions from outside channels.



Contact **SAP Concur** today to see how you can keep employees connected and safe with SAP Concur.

46%

of executives said that health and travel security incidents had an impact on their business in 2016.*

43%

said the greatest challenge in mitigating risks during a recent crisis was access to information about the situation.*

43%

said their greatest challenge was communication.

70%

plan to improve communication this year to mitigate the risk to their mobile workforce.

*Source: 2017 Business Impact of Travel Risk

ABOUT SAP CONCUR

SAP® Concur® solutions take companies of all sizes and stages beyond automation to a completely connected spend management solution encompassing travel, expense, invoice, compliance, and risk. For more than 20 years, these leading, innovative solutions have kept customers a step ahead by delivering time-saving tools, connected spending data, and a dynamic ecosystem of diverse partners and apps. User-friendly and business-ready, SAP Concur solutions unlock powerful insights that help businesses reduce complexity and see spending clearly, so they can manage it proactively. For more information, visit concur.com



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